

# Emergency Response

## Emergency Response Services for Major Incidents (1.800.OIL.TANK) Fact Sheet



### Emergency Response Services for Major Incidents

When time and safety are of the essence, Clean Harbors is ready to take control of your emergency situation and make appropriate decisions that will save you time and money.

Major and catastrophic incidents such as large pipeline ruptures, ship groundings, tanker truck roll-overs and facility releases can easily threaten oceans, rivers, streams and lakes, as well as roadways, facilities and public areas. Customers faced with sudden financial impact, system downtimes and environmental damage know they can depend on Clean Harbors to handle their emergency needs.

Clean Harbors' Emergency Response Services include

- 1.800.OIL.TANK: One phone number, one call
- Rapid response time
- Equipment and extensive resources
- Personnel, experience and sound management



**1.800.OIL.TANK: One Phone Number, One Call** – With one call to 1.800.OIL.TANK (1.800.645.8265) from anywhere across the United States, you are connected with Clean Harbors' network of emergency response service centers.

**Rapid Response Time** – Without warning, customers can find themselves in a crisis situation requiring immediate remedial action. Time is key and Clean Harbors is ready to respond quickly and effectively. Initial response to the incident is within the first few hours. During this time, the command center is set up and an incident response team is deployed along with all the other necessary resources (personnel, equipment, materials, etc.) to begin managing the incident.

- 1st Phase - Containment
- 2nd Phase - Remediation
- 3rd Phase - Long-term maintenance
- 4th Phase - Closure

Waste removal usually occurs during phases two through four. Remediation, followed by long-term maintenance and waste disposal, satisfies all the guidelines of local, state and federal agencies (DEP, OSHA, Coast Guard, etc.).

**Equipment and Extensive Resources** – Clean Harbors has extensive resources and the right equipment to address any size and type of major incident including: boats, skimmers, boom, vacuum trucks, air movers (carbon or stainless steel), fractionation tanks, rolloffs, Bobcats, backhoes, excavators, confined space entry equipment, sampling equipment, pumps, pressure washers, generators, light towers, recovery vessels, drums, sorbents, etc.

**Personnel, Experience and Sound Management** – Clean Harbors has the depth and resources to deploy hundreds of experienced 40-hour trained and certified workers to meet the needs of any incident.

Whether it's overall site management or behind-the-scenes management, customers know they can rely on Clean Harbors to meet the needs of an emergency situation. From personnel and supplies, to specialized equipment and technology, we provide a complete solution to your situation with our vast array of resources. Customers know they are in good hands.