

InSite Services

One Source. More Resources.

Improve operational efficiency and stay compliant with comprehensive on-site Environmental and Industrial Services — customized for your business



Clean Harbors InSite Services provides comprehensive solutions to a broad array of industrial, environmental, and waste management needs. Our seamless integration into customer sites delivers insight into opportunities for process improvement and cost savings, while ensuring safety and regulatory compliance. An InSite partnership leverages Clean Harbors' extensive resources and proven expertise, enabling clients to focus on their core businesses and maximize their profitability.



Monitor and Measure Results— Anytime, Anywhere

To ensure the Clean Harbors InSite team continues to deliver value to your company, you'll have 24/7 access to an online system which includes profiles, shipping documents, invoices, and an array of customized reports. Additionally, we'll schedule periodic meetings throughout the year to discuss the services and how the InSite team is meeting those pre-determined site goals. Our expectation is to deliver measurable results in the form of increased attention to health, safety and compliance, employee productivity, lower operating expense, and greater overall efficiency. For quality results, Clean Harbors really is the first—and only—choice.

Focus on What's Most Important

Above all else, when you enlist the help of InSite Services for environmental, industrial, or specialty services, you can concentrate on what's best for your business. Our ability to quickly assimilate with your operations staff—and provide immediate value-added services—enables management to focus on more strategic initiatives to grow the business and drive profitability. You'll have confidence knowing that the Clean Harbors team is providing the safest, most efficient, cost-effective solution to serve your needs.

Value Provided	Benefits
Operational Efficiency	<ul style="list-style-type: none"> • Trained staff • Instant, real-time access to mission critical information • Ability to focus on core competencies • Real-time information • Monthly reports • Industry-proven best practices • Clean Harbors Online Services eliminates the need to visit satellite accumulation areas and main accumulation areas to view inventory
Cost Containment	<ul style="list-style-type: none"> • Safety focus • Single provider/vendor consolidation • Reduce risk of regulatory fines and notices of violations • Documentation and report of cost-saving ideas • Scalable resources to meet production demands
Corporate Governance	<ul style="list-style-type: none"> • Consistent service across labs, departments, and facilities • Partnership with an industry leader • Results-oriented service quantified through Key Performance Indicators • Greater consistency with corporate procedures and policies • Safety-focused service provider



“ Their people have really made the difference for us; they are very versatile. The team at our site can manage waste, respond to emergencies, enter confined spaces to clean tanks, and also support regulatory inspections.”

—Sr. Environmental Specialist, Global Aerospace Technology Manufacturer

InSite Service Offerings

Clean Harbors InSite Services draws from our wide range of technical, field, and industrial service offerings—indisputably the most comprehensive in North America. As an InSite Services customer, you can custom-design your program choosing from any number of environmental, industrial, and specialty services.

Environmental Services

Asset Management

- On-site TSDF/RCRA permitted Part B facility management
- Chemical inventory storerooms and distribution
- Wastewater treatment facility operation or support as needed
- Management of on-site treatment systems and discharge to POTW
- Management and operation of on-site incinerators and landfills

Regulatory Compliance

- Inspection and management of waste and product storage areas within laboratories and manufacturing environments
- Assistance with review, revision, and renewal activity of facility environmental permits
- Facility environmental compliance audit services

Waste Management

- Waste collection, lab packing, and consolidation
- Off-site transportation and disposal
- Scheduling and management of shipments for all vendors
- Generating shipping documents
- Managing RCRA and non-RCRA 90-day storage areas
- Profiling new waste streams

Waste Minimization and Recycling

- Waste operations in support of facility goals of minimization, recycling, and volume reduction, including zero-landfill initiatives
- Solvent recycling and TRI improvement
- Dismantling and recycling of electronic waste

Management and Regulatory Reporting

- Management reports, including waste stream volume
- Cost center allocation and cost-savings reports
- Electronic data entry and reporting
- Data collection and consolidation for regulatory reports

Environmental Program Administration

- Complete vendor management, including invoice pass-through



Industrial and Specialty Industrial Services

Decoking and Pigging

- Twin pump units
- High volume, low pressure pumping system
- Patented customized pigs
- Bi-directional pigs
- Ultrasonic Smart pigs
- Closed loop pigging

Chemical Cleaning

- Chemical blending and circulating units
- Filtration units
- Heating units
- Injection units
- High volume pumping units

Industrial Vacuuming

- Dry or wet materials
- Cement, lime, sands, sludge

On-site Dewatering Services

- Sludge removal
- Sludge processing
- High and low pressure recessed chamber presses
- Various belt sizes
- Skid mounted and mobile units
- High production decanter centrifuges

Catalyst Technologies

- Dust control services
- High temperature salt transfer, storage, and melting
- Passivation services
- Screening and segregation services
- Unloading and loading services

High Pressure Services

- Exchanger cleaning
- Line, vessel, and tank cleaning
- Ultrasonic cleaning
- Cold cutting
- Dry-ice blasting

“Drug discovery and time to market are mission critical. Our research chemists can concentrate on what they do best—science. Clean Harbors handles the rest.”

—Leading Global Drug Research and Development Company

Leverage Technology for Greater Efficiency

Clean Harbors has long been a pioneer in developing and implementing industry-leading innovations to make working with us faster and easier. You and your InSite Services team will have access to proprietary software applications to fully support the programs at your plant or facility. Take advantage of numerous automated tools that provide visibility and online functionality you won't find anywhere else:

- Paperless profiling for faster initial approval and recertifying of waste streams
- Accurate paperwork via built-in chemical reference database
- Web-based compliance and inspection forms
- Container tracking and inspections
- Access to your data 24/7, including inventories in multiple accumulation points from any access point
- Charge-back support
- Online ordering
- Management reports which are customizable and downloadable

Sustain a Safe, Profitable Environment

Corporate sustainability helps you create long-term shareholder value by embracing opportunities and managing risks derived from environmental, economic, and social developments. Clean Harbors deploys the InSite Services team as a partnership and, as such, commits to working with you to maintain the safest, most efficient operation for years to come. As new challenges arise, Clean Harbors is fully prepared to provide the technology, resources, and expertise to keep your business running at peak efficiency. In addition to the core services described above, we offer the following Specialty Services.

Specialty Services

- Radioactive waste management
- Biohazardous waste management
- DEA-regulated substance management, transportation, and disposition
- Classification, management, and disposition of highly hazardous and unknown chemicals, materials, and explosives
- Participation in client emergency response team as first responders for facility response, including on-call support
- Comprehensive laboratory services, including chemical inventory management and distribution, media preparation and reagent management services, analytical instrument and support services, and glassware services
- Laboratory moves, chemical moves, laboratory cleanouts and decontamination
- On-site material management
- Outage and turnaround services
- Tray tower services

Why Outsource with Clean Harbors and InSite Services?

- 1. Add proven expertise where you need it**—Regardless of the job, you know it's being handled by an industry leader with more than 20 years' experience.
- 2. Ensure 24/7/365 compliance**—Why worry if you're operating in accordance with industry regulations? Clean Harbors will manage the entire process—including permitting and reporting—so you don't have to.
- 3. Lower operating costs**—We employ best-practice methods and the latest technology to keep expenses down—with the metrics to prove it.
- 4. Reduce risk and liability**—We'll work with your team to identify areas for improvement and implement a program that maintains a safe, compliant working environment.
- 5. Streamline management and reporting**—Take advantage of Clean Harbors' intuitive, easy-to-use online tools to manage your program, track success, and generate reports quickly.
- 6. Free up in-house resources**—Redeploy personnel to other parts of the business or areas of potential growth.
- 7. Access a whole network of resources**—You have the largest network of environmental and industrial services resources at your disposal.
- 8. Focus on core capabilities**—By bringing in a full-time team to manage every facet of your program, management can turn to more strategic initiatives to grow the business.
- 9. Prepare for new challenges**—Who knows what new projects are on the horizon? With Clean Harbors in the fold, you have an established team to respond quickly and efficiently.

Put Clean Harbors InSite Services to Work for You

For more information on our flexible, cost-effective environmental and industrial service programs, please call **800.282.0058** or visit www.cleanharbors.com.



“ Our goal was a 50% emissions and alternative reuse reduction. Clean Harbors InSite Services program leveraged its facility infrastructure and network of specialists to help us reach that goal two years earlier than expected.”

—Facility General Manager, Major Petroleum Refinery Organization



Where Do You Need More Expertise?

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In today's highly competitive market, companies from all industries often struggle with what's worth keeping in-house and what should be outsourced. Are there areas where outside expertise makes more sense? When it comes to critical environmental, industrial, and waste management functions—and the complex regulations associated with each—more and more companies are discovering the benefits of outsourcing to Clean Harbors InSite Services.

Clean Harbors offers the broadest range of environmental and industrial services in the industry. With many locations and a diverse and highly qualified labor pool throughout North America, we provide a full-time, dedicated team to your plant or facility, quickly and cost effectively. Clean Harbors delivers proven expertise on-site for the largest, most difficult projects—from hazardous and non-hazardous waste management and industrial vacuuming to high pressure cleaning and more.

Partner with the Trusted Leader

Clean Harbors has been providing reliable on-site operations since 1990. Our program works because we work with you, leveraging our expertise with your own management, staff, and knowledge, creating a partnership based upon common goals. Whether you bring on a few of Clean Harbors' technicians to oversee your waste management program or a much larger team to support an off-site drilling unit, we are accountable for every detail. No other program is backed by such a vast network of equipment, technology, and personnel—scalable resources to meet your variable production demands.

Turn Risk into Reward

Changing local, state, provincial, and federal regulations poses a significant, ongoing challenge to companies today. Rather than shouldering this responsibility on your own, let the Clean Harbors team recommend and implement a flexible program tailored to you and your industry. Our experts are well versed in the most recent regulations and will not only identify opportunities for internal process improvements, but find ways to reduce liability costs. We employ best-practice methodologies to assist you in all facets of compliance, including helping you with requisite permitting and approvals.



“We have to be right both from internal and regulatory standpoints. It's a major benefit to have a system that can do it all for us and cut down on the amount of manual paperwork that we have to do.”

—Facility General Manager, Major Petroleum Refinery Organization

Clean Harbors

Commitment. Leadership. Confidence.

Clean Harbors is North America's leading provider of environmental, energy and industrial services serving over 50,000 customers, including a majority of Fortune 500 companies, thousands of smaller private entities, and numerous federal, state, provincial, and local governmental agencies.

Within Clean Harbors Environmental Services, the Company offers a broad range of hazardous material management and disposal services, including the collection, packaging, recycling, treatment and disposal of hazardous and non-hazardous waste. We also provide a wide variety of environmental cleanup services on customer sites or other locations on a scheduled or emergency response basis.

Within Clean Harbors Energy and Industrial Services, the Company provides industrial and specialty services, such as high pressure and chemical cleaning, catalyst handling, decoking, material processing, and industrial lodging services to refineries, chemical plants, pulp and paper mills, and other industrial facilities. We also provide seismic, production, directional boring services, and surface rentals to the energy sector serving oil and gas exploration, production, and power generation.

Founded in 1980, Clean Harbors has grown to be the leading and most trusted environmental, energy and industrial services, and waste management company, fully committed to preserving natural resources, serving local communities, and adhering to strict government regulations.

Look to Clean Harbors to handle every aspect of your environmental, energy and industrial services management program.

Environmental Services

- Chemical Packing
- Emergency Response
- Field Services
- Household Hazardous Waste
- InSite Services
- Recycling Services
- Transformer Services
- Waste Disposal

Energy and Industrial Services

- Directional Boring
- InSite Services
- Lodging Services
- Production Services
- Industrial and Specialty Industrial Services
- Seismic Services
- Surface Rentals



For InSite Services

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